#### MFM/MMM/MHRD/MIM – Second Year - First Semester

### **3.1) INTRODUCTION TO COMPUTERS 100 Marks** (15 Sessions of 3 Hours Each)

SL.No	Particulars	Sessions
1	Introduction to Computer Terminology	2 Sessions of 3
		Hours Each
2	Centralised Data Processing System	3 Sessions of 3
		Hours Each
	Hardware: Types of Hardware Configuration, Peripherals etc.	
	Software: Systems Software (OS, such as DOS, NOVEL, UNIX,	
	O/S Functions, Application Software, instead of Translators,	
	Compilers, Interpreters). Hardware/Software generations and	
	current trends.	
3	Various programming Languages such as FoxPro, C and their	2 Sessions of 3
	characteristics.	Hours Each
4	Introduction to Electronic Spread Sheet and Data Base	2 Sessions of 3
	Management Systems, Word Processors, Graphic User Interfaces.	Hours Each
5	Introduction to FoxPro, writing simple FoxPro programmes	2 Sessions of 3
		Hours Each
6	Introduction to Relational Data Base Management Systems.	2 Sessions of 3
		Hours Each
7	Case Studies and Presentations	2 Sessions of 3
		Hours Each

# **3.2) EFFECTIVE COMMUNICATION 100 Marks (15 Sessions of 3 Hours Each)**

SL.No	Particulars	Sessions
1	Process of Communication.	2 Sessions of 3
		Hours Each
2	Communication in Organization nature, function & scope.	3 Sessions of 3
		Hours Each
3	Management of Written & Oral Communication.	2 Sessions of 3
		Hours Each
4	Barriers to Effective Communication.	2 Sessions of 3
		Hours Each
5	Report writing.	2 Sessions of 3
		Hours Each
6	Communication Technology and its impact on office procedures	2 Sessions of 3
	and automation.	Hours Each
7	Case Studies and Presentations	2 Sessions of 3
		Hours Each

## **3.3) HUMAN RESOURCES MANAGEMENT** 100 Marks (15 Sessions of 3 Hours Each)

**OBJECTIVE:** Understanding of Personnel Policies and Practices for effective utilization of human resources.

Human Resource Management - Its scope, relationship with other social sciences -Approaches to Human Resource Management inter- disciplinary approach.  Organisation of Personnel Functions - Personnel Department, its organisation, policies, responsibilities and place in the	2 Sessions of 3 Hours Each 2 Sessions of 3
social sciences -Approaches to Human Resource Management inter- disciplinary approach.  Organisation of Personnel Functions - Personnel Department, its	Hours Each
inter- disciplinary approach. Organisation of Personnel Functions - Personnel Department, its	110015 2001
Organisation of Personnel Functions - Personnel Department, its	2 Sessions of 3
	2 Sessions of 3
l organisation inclinies responsibilities and place in the	
organisation.	Hours Each
Manpower Planning, Job Analysis, Job Description, Scientific	1 Session of 3
Recruitment and Selection Methods.	Hours
a) Motivating Employees - Motivational Strategies, Incentive	2 Sessions of 3
Schemes, Jobenrichment, Empowerment.	Hours Each
b) Job-Satisfaction, Morale, Personnel Turnover.	
Performance Appraisal Systems - MBO Approach, Performance	1 Session of 3
	Hours
	2 Sessions of 3
Training Methods, Management Development Programmes.	Hours Each
Organisation Development - Organisation Structures Re-	1 Session of 3
engineering. Multi- Skilling, BPR.	Hours
Management of Organisational Change.	2 Sessions of 3
(a) HRD Strategies for long term planning & growth.	Hours Each
(b) Productivity and Human Resource Management.	
Case Studies and Presentations	2 Sessions of 3 Hours Each
	organisation, policies, responsibilities and place in the organisation.  Manpower Planning, Job Analysis, Job Description, Scientific Recruitment and Selection Methods.  a) Motivating Employees - Motivational Strategies, Incentive Schemes, Jobenrichment, Empowerment. b) Job-Satisfaction, Morale, Personnel Turnover.  Performance Appraisal Systems - MBO Approach, Performance Counseling, Career Planning.  Training & Development -Identification of Training Needs, Training Methods, Management Development Programmes.  Organisation Development - Organisation Structures Reengineering. Multi- Skilling, BPR.  Management of Organisational Change.  (a) HRD Strategies for long term planning & growth.  (b) Productivity and Human Resource Management.

## **3.4) BUSINESS ENVIRONMENT 100 Marks** (15 Sessions of 3 Hours Each)

**OBJECTIVE:** To understand the business Scene & factors & Trends for strategic policy formulation.

SL.No	Particulars	Sessions
1	Social, political issues Ecological issues	1 Session of 3
		Hours
2	Business ethics	2 Sessions of 3
		Hours Each
3	Social responsibility	2 Sessions of 3
		Hours Each
4	Energy Management	2 Sessions of 3
		Hours Each
5	Family. Vs. professional business Industrial units.	2 Sessions of 3
		Hours Each
6	Joint ventures Technology, Transfers	2 Sessions of 3
		Hours Each
7	Multi National Corporation Administrative Pricing Business	2 Sessions of 3
	resources Economic Trends	Hours Each
8	Case Studies and Presentations	2 Sessions of 3
		Hours Each

### 3.5) TAXATION 100 Marks (15 Sessions of 3 Hours Each)

SL.No	Particulars	Sessions
1	The structured and scope of Indian Income-tax Act-Concepts and	3 Sessions of 3
	definitions under the Act	Hours Each
2	Agricultural Income, Assesses, Assessment Year, Income, Capital	3 Sessions of 3
	and Revenue Expenditure, Previous Year, Person, Residence,	Hours Each
	Company, Dividend, Total Income.	
3	Heads of Income: Salaries, Interests on Securities, Income from	4 Sessions of 3
	House Property, Profit and Gain of Business or Professions,	Hours Each
	Capital Gains, and Income from other Sources	
4	Rebates and Reliefs-Treatments of losses-Computation of Total	3 Sessions of 3
	Income and Determination of Tax Liability-Companies (Profit)	Hours Each
	Sur-tax Act.	
5	Case Studies and Presentations	2 Sessions of 3
		Hours Each